

# SOFiE Business GUI – Certificate renewal

U IT is a Luxembourgish RegTech company specialized in Legal Reporting. Since 2010, we supported more than 500 customers including 45 banks. Helped by this strong expertise, we provide with a quality and guaranteed service.

This present offer covers the delicate operation of renewing the Luxtrust electronic certificate. U IT guarantees the success of operation, performed rapidly, and under a fair tariff specifically reduced for this specific purpose.

## Context & requirements

In the context of this type of SOFiE account, with a yearly use, the usual exigencies are :

- The renewal has to be performed urgently
- The service must be fully operational after the renewal
- The data processed by SOFiE must remain accessible only to those in charge

## Guarantees

U IT provides the following guarantees :

- Respond to any **urgency** : **the operation can be achieved in a few days** (record is 2 days)
- A **maximum of 4h of service interruption**
- A specific independent backup of the profile which grants a guarantee to restore it in case of issue
- **1 month of service contract** granted after the operation
- **The insurance that the FATCA/CRS data remain confidential, including regarding U IT staff**

## Tasks performed

- All the technical steps under the SOFiE Business application performed remotely
- **Act as SPOC for all the paperwork with Luxtrust, the House of Entrepreneurship and Worldline**
- Synchronize all the participants for the key operation of switching the certificates
- Test & validate the change + **application maintenance** (update SOFiE, clean up profile)
- Backup the key SOFiE profile files (restore warranty during the lifetime of the certificate)

## Future & maintenances

If you experience the following in the future :

- A change in your IT infrastructure, a new workstation, or a new colleague which impacts SOFiE
- You lost the password or it's not running anymore
- You have to send new kind of reports and need advises

Do not hesitate to contact us, we'll respond rapidly.

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## Prices and options

### Select the certificate lifetime

year(s)

### Calculated price

EUR

**Includes :** Configuration, legal paperwork handling & installation – all performed remotely  
 1 month service contract  
 Backup of key files with guarantee for the lifetime of the certificate

### Options:

(\*)

U IT handles certificate payment	EUR
Clean-up and minor reconfiguration	EUR
Migration / reconfiguration	EUR

**Total :**

(\*) Hold mouse over checkboxes for more information

## Practically

In order to apply to this offer, please complete and fill the following information details.  
 Print and sign the document -or- electronically sign the filled document + send us a copy by mail.

### Company information

Date :

(yyyy/mm/dd)

Name :  
 Street, number & other :  
 Postal code & Town :

### Contact information

Main contact (\*)  
 Email:

Phone:  
 Title:

Other contact 1  
 Email:

Phone:  
 Title:

(\*) Signer of the contract

Invoicing address + other information :  
 (if different than company address + main contact information)

U IT Notes & special conditions:

For  
 Mr/Mrs

For U IT  
 Mr Alexandre THILMANY

Contact U IT:  
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 @ [licenses@uit.lu](mailto:licenses@uit.lu)